

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing NSDL	Vishal Waghmare – NSDL	Bank of India, 1 st floor, 70-80, M.G.Road, Fort, Mumbai – 400 001	022-22660909	Mumbaisouthzone.DPO@bankofindia.co.in
Client Servicing CDSL	Ajit Gajakosh – CDSL	Bank of India, 1 st floor, 70-80, M.G.Road, Fort, Mumbai – 400 001	022-22621095	Cdsldpo.mumbai@bankofindia.co.in
Head of Client Servicing	Nilima Janawlekar	Bank of India, 1 st floor, 70-80, M.G.Road, Fort, Mumbai – 400 001	022-22621093	Cdsldpo.mumbai@bankofindia.co.in
Compliance Officer	Meghshyam Deodhar	Bank of India, 1 st floor, 70-80, M.G.Road, Fort, Mumbai – 400 001	022-22621093 022-22621095	Cdsldpo.mumbai@bankofindia.co.in
Chief Manager Bank of India	Rajesh Kumar Dahayat	Bank of India- Head Office Star House-2, C-4, 'G' Block, First Floor, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051	022-61317565	Headoffice.Trbd@bankofindia.co.in Rajesh.Dahayat@bankofindia.co.in

