

# Corrigendum -1

Dated 26<sup>th</sup> Oct 2020

RFP Ref. No. RFP No. BOI/HO/IT/MPLS/RFP- 01/2020 Dated: 13.10.2020

We give below necessary clarifications/modifications pertaining to the clauses contained in the captioned RFP. Please Note that this **Corrigendum -1** document forms integral part of the RFP. All other terms and conditions of the RFP remain unchanged.

Clause No. and Page No.	RFP Clause	Modified clause
Clause 10 Service Level Agreement (SLA) Terms and conditions: Page No 46	<p><b>10.1 DC and DR Backhaul links:</b></p> <p>The monthly UP Time of Backhaul links (primary &amp; secondary) combined uptime should be 99.90% at each location. The uptime requirement shall be separate for DC and DR locations.</p> <p>The percentage uptime is calculated on monthly basis as follows:</p> <p>(Total contracted hours in a month – downtime hours within contracted hours)</p> <p>-----            -----            ----- * 100</p> <p style="text-align: center;">Total contracted hours in a month</p> <p>MTTR (Mean Time To Respond) for DC and DR Backhaul links should be Fifteen minutes and restoration time should be thirty minutes.</p> <p>SLA Calculation: If the uptime is below <b>99.90%</b>, the Bank shall deduct a penalty from the Bandwidth Charges , which will be @ 1% of cost of monthly rental of all commissioned sites for every <b>0.01%</b> or part thereof of reduction in the uptime. However, if uptime is less than <b>98%</b>, the Bank shall levy penalty and shall have full</p>	<p><b>10.1 DC and DR Backhaul links:</b></p> <p>The monthly UP Time of Backhaul links (primary &amp; secondary) combined uptime should be 99.90% at each location. The uptime requirement shall be separate for DC and DR locations.</p> <p>The percentage uptime is calculated on monthly basis as follows:</p> <p>(Total contracted hours in a month – downtime hours within contracted hours)</p> <p>-----            -----            ----- * 100</p> <p style="text-align: center;">Total contracted hours in a month</p> <p>MTTR (Mean Time To Respond) for DC and DR Backhaul links should be Fifteen minutes and restoration time should be thirty minutes.</p> <p>SLA Calculation: If the uptime is below <b>99.90%</b>, the Bank shall deduct a penalty from the Bandwidth Charges , which will be @ 1% of cost of monthly rental of all commissioned sites for every <b>0.01%</b> or part thereof of reduction in the uptime (<b><u>maximum to 100% of monthly rental payment of all the commissioned links under this RFP.</u></b>) However, if uptime is less</p>

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	<p>right to terminate the contract as these links are critical links on which all branches or offices are connected.</p> <p><b>10.2 Branches/ offices wired/wireless links:</b></p> <p>The monthly uptime for branches /offices links should be 99.50% per site. The percentage uptime is calculated on monthly basis as follows:</p> <p style="padding-left: 40px;">(Total contracted hours in a month – downtime hours within contracted hours)</p> <p style="padding-left: 40px;">-----</p> <p style="padding-left: 40px;">----- * 100</p> <p style="padding-left: 40px;">Total contracted hours in a month</p> <p>Total contracted hours in a month MTTR should be as per clause 8 for branches/offices links. SLA Calculation: If the uptime is below <b>99.50%</b>, the Bank shall deduct a penalty from the Bandwidth Charges , which will be @ 1% of cost of monthly rental per location/site <b>for every 0.1% or part thereof of reduction in the uptime.</b> However, if uptime is less than 90%, the Bank shall levy penalty and shall have full right to terminate the contract.</p>	<p>than <b>98%</b>, the Bank shall levy penalty and shall have full right to terminate the contract as these links are critical links on which all branches or offices are connected.</p> <p><b>10.2 Branches/ offices wired/wireless links:</b></p> <p>The monthly uptime for branches /offices links should be 99.50% per site. The percentage uptime is calculated on monthly basis as follows:</p> <p style="padding-left: 40px;">(Total contracted hours in a month – downtime hours within contracted hours)</p> <p style="padding-left: 40px;">-----</p> <p style="padding-left: 40px;">----- * 100</p> <p style="padding-left: 40px;">Total contracted hours in a month</p> <p>Total contracted hours in a month MTTR should be as per clause 8 for branches/offices links. SLA Calculation: If the uptime is below <b>99.50%</b>, the Bank shall deduct a penalty from the Bandwidth Charges , which will be @ 1% of cost of monthly rental per location/site <b>for every 0.1% or part thereof of reduction in the uptime <u>(maximum to 100% of monthly rental payment of the commissioned link).</u></b> However, if uptime is less than 90%, the Bank shall levy penalty and shall have full right to terminate the contract.</p>
<p>Clause 21.2</p> <p>Termination for the convenience of bank</p> <p>Page No 54</p>	<p><b>Termination for the convenience of bank:</b></p> <p>The bank may, at any point during the currency of this contract may terminate the contract in part or in whole, by giving <b>30 days</b> advance notice to the bidders without assigning whatsoever reason. In this event, termination will be without compensation to the Bidder,</p>	<p><b>Termination for the convenience of bank:</b></p> <p>The bank may, at any point during the currency of this contract may terminate the contract in part or in whole, by giving <b>60 days</b> advance notice to the bidders without assigning whatsoever reason. In this event, termination will be without compensation to the Bidder, provided that such termination will not</p>

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	provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.	prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.
Clause 35.8 Price Schedule Page No 60	The rates quoted by the bidders shall be uniform across the country for all locations.	<b><u>REMOVED</u></b>
Clause 7 DC and DR Backhaul Links Page No 40	<p><b>DC and DR Backhaul Links:</b></p> <p>Separate set of backhaul links are to be provided by bidder for Domestic branches and RRB branches.</p> <p>Bidder should ensure link level redundancy, PoP level redundancy, service provider level redundancy while providing the backhaul at DC and also the same at DR site. Bank will only provide sufficient space and power for the installation of MUX if any at DC and DR site. Bidder has to provide sufficient battery backup for their installed equipment at DC and DR sites and which should be last for 1 hour minimum. Bidder has to commission two backhaul links at DC and two at DR sites for Domestic locations and two backhaul links at DC and two at DR sites for RRB locations. Secondary backhaul has to be commissioned with last mile from alternate service providers, excluding BSNL and MTNL). <b>The delivery time will be six weeks from the date of award of contract to the successful bidder for Primary backhaul and Secondary backhaul links at DC and DR. Backhaul links should be terminated in bank premises (at DC and DR sites) on routers (in High Availability mode) provided by the bidders.</b> It is the responsibility of bidder to carry out all required internal cabling till the routers provided by bidders. Cabling</p>	<p><b>DC and DR Backhaul Links:</b></p> <p>Separate set of backhaul links are to be provided by bidder for Domestic branches and RRB branches.</p> <p>Bidder should ensure link level redundancy, PoP level redundancy, service provider level redundancy while providing the backhaul at DC and also the same at DR site. Bank will only provide sufficient space and power for the installation of MUX if any at DC and DR site. Bidder has to provide sufficient battery backup for their installed equipment at DC and DR sites and which should be last for 1 hour minimum. Bidder has to commission two backhaul links at DC and two at DR sites for Domestic locations and two backhaul links at DC and two at DR sites for RRB locations. Secondary backhaul has to be commissioned with last mile from alternate service providers, excluding BSNL and MTNL). <b><u>The delivery time will be eight weeks from the date of award of contract to the successful bidder for Primary backhaul and Secondary backhaul links at DC and DR on the Bank provided CPE Router. Backhaul links should be terminated in bank premises (at DC and DR sites) on routers (in High Availability mode) provided by the bidders within Sixteen weeks from the date of award of contract.</u></b> It is the responsibility of bidder to carry out all required internal cabling till the routers</p>

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	<p>should be neat and clean with proper tagging and duct by the bidder without any additional cost to the bank. Bidder has to coordinate with bank System Integrator of Facility Management Team for successful link delivery with tested load as specified in Clause 6 of this RFP. Bidder should give utmost priority for commissioning of Backhaul links at DC and DR sites simultaneously to achieve delivery of links at branches or offices. Delay in commissioning of Backhaul links will attract applicable Liquidated Damage as per the Clause 9 of this RFP. In case if bidder providing any rack for installing mux, bidder should take prior approval on rack specification before installing the rack.</p> <p>The bidder has to provide the utilization of Backhaul Links (DC and DR) and per site Bandwidth on real time basis. The bidder has to ensure the traffic of DC/DR should flow through respective DC/DR Backhaul Links only. All remote locations or branches are accessing the applications hosted at our DC and DR sites on active mode. Bidder should ensure the branch traffic which is having destination for application hosted in DC should flow through DC backhaul link and similarly the branch traffic which is having destination for application hosted in DR should flow through DR Backhaul link only. In case of any backhaul link failure the active backhaul link has to cater the traffic which is generated from a branch location. Bidder has to submit the supporting evidence as and when bank will ask for the above traffic flow.</p>	<p>provided by bidders. Cabling should be neat and clean with proper tagging and duct by the bidder without any additional cost to the bank. Bidder has to coordinate with bank System Integrator of Facility Management Team for successful link delivery with tested load as specified in Clause 6 of this RFP. Bidder should give utmost priority for commissioning of Backhaul links at DC and DR sites simultaneously to achieve delivery of links at branches or offices. Delay in commissioning of Backhaul links will attract applicable Liquidated Damage as per the Clause 9 of this RFP. In case if bidder providing any rack for installing mux, bidder should take prior approval on rack specification before installing the rack.</p> <p>The bidder has to provide the utilization of Backhaul Links (DC and DR) and per site Bandwidth on real time basis. The bidder has to ensure the traffic of DC/DR should flow through respective DC/DR Backhaul Links only. All remote locations or branches are accessing the applications hosted at our DC and DR sites on active mode. Bidder should ensure the branch traffic which is having destination for application hosted in DC should flow through DC backhaul link and similarly the branch traffic which is having destination for application hosted in DR should flow through DR Backhaul link only. In case of any backhaul link failure the active backhaul link has to cater the traffic which is generated from a branch location. Bidder has to submit the supporting evidence as and when bank will ask for the above traffic flow.</p>

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<p>Clause 8.3</p> <p>New Link commissioning as per future additional requirements</p> <p>Page No 44</p>	<p><b>New Link commissioning as per future additional requirements:</b></p> <p><b>New Link commissioning:</b> Apart from the attached list of branches in this RFP, Bank may place the order for new links for their branches/offices/locations during the validity of the project to the selected bidder. Bank will share such locations address with bidder's assigned team for feasibility, bidder's team has to confirm the feasibility and commercials of such locations to bank team in two weeks' time.</p> <p>Commissioning of all the Backhaul links at DC/DR for Domestic and RRB: <b>The delivery time will be six weeks from the date of award of order to the successful bidder for Primary backhaul and Secondary backhaul links at DC and DR.</b></p> <p>After selection based on L1 criteria, Bank will issue the necessary PO for new links and bidder has to carry out the site survey within a week time from the date of PO. The required new link will be commissioned at location within the below mentioned timelines from the date of award of PO. The link will be treated as successfully commissioned after the required testing as specified in clause 6 of this RFP. Delay in commissioning of links will attract the LD as mentioned in clause 9 of this RFP.</p> <p>All terms and conditions including scope of work will be same as per the old links which are ordered under this RFP for new links. Bidder should ensure the delivery of new links should be done as per the requirement raised by bank, as these locations are to be opened or made</p>	<p><b>New Link commissioning as per future additional requirements:</b></p> <p><b>New Link commissioning:</b> Apart from the attached list of branches in this RFP, Bank may place the order for new links for their branches/offices/locations during the validity of the project to the selected bidder. Bank will share such locations address with bidder's assigned team for feasibility, bidder's team has to confirm the feasibility and commercials of such locations to bank team in two weeks' time.</p> <p>Commissioning of all the Backhaul links at DC/DR for Domestic and RRB: <b><u>The delivery time will be eight weeks from the date of award of contract to the successful bidder for Primary backhaul and Secondary backhaul links at DC and DR on the Bank provided CPE Router. Backhaul links should be terminated in bank premises (at DC and DR sites) on routers (in High Availability mode) provided by the bidders within Sixteen weeks from the date of award of contract.</u></b></p> <p>After selection based on L1 criteria, Bank will issue the necessary PO for new links and bidder has to carry out the site survey within a week time from the date of PO. The required new link will be commissioned at location within the below mentioned timelines from the date of award of PO. The link will be treated as successfully commissioned after the required testing as specified in clause 6 of this RFP. Delay in commissioning of links will attract the LD as mentioned in clause 9 of this RFP.</p> <p>All terms and conditions including scope of work will be same as per the</p>

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	<p>LIVE in a framed time only, to meet the regulators and corporate goals requirement. The Bank has the right to place order for any of its existing branches / offices in India or any branch / Office which might be opened in future till the tenure of this project. All requirements of additional and new links will be procure from the empanelled bidders selected through this empanelment Process.</p> <p>The project timelines for consolidated purchase order is mentioned below.</p> <table border="1" data-bbox="363 813 879 2040"> <thead> <tr> <th data-bbox="363 813 571 1111">No of Links</th> <th data-bbox="571 813 724 1111">Delivery / Commissioning timelines</th> <th data-bbox="724 813 879 1111">Auto cancellation of PO (after)</th> </tr> </thead> <tbody> <tr> <td data-bbox="363 1111 571 1211">Links upto 300</td> <td data-bbox="571 1111 724 1211"><u>6 weeks</u></td> <td data-bbox="724 1111 879 1211"><u>8 weeks</u></td> </tr> <tr> <td data-bbox="363 1211 571 1395">Links more than 300 and upto 500</td> <td data-bbox="571 1211 724 1395"><u>8 weeks</u></td> <td data-bbox="724 1211 879 1395"><u>10 weeks</u></td> </tr> <tr> <td data-bbox="363 1395 571 1579">Links more than 500 and upto 750</td> <td data-bbox="571 1395 724 1579"><u>10 weeks</u></td> <td data-bbox="724 1395 879 1579"><u>12 weeks</u></td> </tr> <tr> <td data-bbox="363 1579 571 1762">Links more than 750 and upto 1000</td> <td data-bbox="571 1579 724 1762"><u>12 weeks</u></td> <td data-bbox="724 1579 879 1762"><u>14 weeks</u></td> </tr> <tr> <td data-bbox="363 1762 571 1946">Links more than 1000 and upto 1500</td> <td data-bbox="571 1762 724 1946"><u>14 weeks</u></td> <td data-bbox="724 1762 879 1946"><u>16 weeks</u></td> </tr> <tr> <td data-bbox="363 1946 571 2040">Links more than 1500</td> <td data-bbox="571 1946 724 2040"><u>16 weeks</u></td> <td data-bbox="724 1946 879 2040"><u>18 weeks</u></td> </tr> </tbody> </table>	No of Links	Delivery / Commissioning timelines	Auto cancellation of PO (after)	Links upto 300	<u>6 weeks</u>	<u>8 weeks</u>	Links more than 300 and upto 500	<u>8 weeks</u>	<u>10 weeks</u>	Links more than 500 and upto 750	<u>10 weeks</u>	<u>12 weeks</u>	Links more than 750 and upto 1000	<u>12 weeks</u>	<u>14 weeks</u>	Links more than 1000 and upto 1500	<u>14 weeks</u>	<u>16 weeks</u>	Links more than 1500	<u>16 weeks</u>	<u>18 weeks</u>	<p>old links which are ordered under this RFP for new links. Bidder should ensure the delivery of new links should be done as per the requirement raised by bank, as these locations are to be opened or made LIVE in a framed time only, to meet the regulators and corporate goals requirement. The Bank has the right to place order for any of its existing branches / offices in India or any branch / Office which might be opened in future till the tenure of this project. All requirements of additional and new links will be procure from the empanelled bidders selected through this empanelment Process.</p> <p>The project timelines for consolidated purchase order is mentioned below.</p> <table border="1" data-bbox="911 1010 1426 2051"> <thead> <tr> <th data-bbox="911 1010 1118 1308">No of Links</th> <th data-bbox="1118 1010 1272 1308">Delivery / Commissioning timelines</th> <th data-bbox="1272 1010 1426 1308">Auto cancellation of PO (after)</th> </tr> </thead> <tbody> <tr> <td data-bbox="911 1308 1118 1408">Links upto 300</td> <td data-bbox="1118 1308 1272 1408"><u>8 weeks</u></td> <td data-bbox="1272 1308 1426 1408"><u>10 weeks</u></td> </tr> <tr> <td data-bbox="911 1408 1118 1592">Links more than 300 and upto 500</td> <td data-bbox="1118 1408 1272 1592"><u>9 weeks</u></td> <td data-bbox="1272 1408 1426 1592"><u>11 weeks</u></td> </tr> <tr> <td data-bbox="911 1592 1118 1776">Links more than 500 and upto 750</td> <td data-bbox="1118 1592 1272 1776"><u>11 weeks</u></td> <td data-bbox="1272 1592 1426 1776"><u>13 weeks</u></td> </tr> <tr> <td data-bbox="911 1776 1118 1960">Links more than 750 and upto 1000</td> <td data-bbox="1118 1776 1272 1960"><u>13 weeks</u></td> <td data-bbox="1272 1776 1426 1960"><u>15 weeks</u></td> </tr> <tr> <td data-bbox="911 1960 1118 2051">Links more than 1000</td> <td data-bbox="1118 1960 1272 2051"><u>15 weeks</u></td> <td data-bbox="1272 1960 1426 2051"><u>17 weeks</u></td> </tr> </tbody> </table>	No of Links	Delivery / Commissioning timelines	Auto cancellation of PO (after)	Links upto 300	<u>8 weeks</u>	<u>10 weeks</u>	Links more than 300 and upto 500	<u>9 weeks</u>	<u>11 weeks</u>	Links more than 500 and upto 750	<u>11 weeks</u>	<u>13 weeks</u>	Links more than 750 and upto 1000	<u>13 weeks</u>	<u>15 weeks</u>	Links more than 1000	<u>15 weeks</u>	<u>17 weeks</u>
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	<p>*Delivery/Installation/Commissioning timeline will start from the date of purchase order.</p> <p>The selected bidder shall nominate a Project Manager immediately on acceptance of the order, who shall be the single point of contact for the project at Mumbai and other locations for any escalations which includes payment related tasks also. However, for escalation purpose, details of other persons shall also be given. The project manager nominated by the bidder should have prior experience in implementing similar project and should have knowledge of project management. The project Manager should visit Bank's central office atleast once in a week for meeting throughout the contract period.</p>	and upto 1500			
		Links more than 1500	<u>17</u> <u>weeks</u>	<u>19</u> <u>weeks</u>	<p>*Delivery/Installation/Commissioning timeline will start from the date of purchase order.</p> <p>The selected bidder shall nominate a Project Manager immediately on acceptance of the order, who shall be the single point of contact for the project at Mumbai and other locations for any escalations which includes payment related tasks also. However, for escalation purpose, details of other persons shall also be given. The project manager nominated by the bidder should have prior experience in implementing similar project and should have knowledge of project management. The project Manager should visit Bank's central office atleast once in a week for meeting throughout the contract period.</p>
<p>Clause 9</p> <p>Liquidated Damages (LD)</p> <p>Page No 46</p>	<p><b>Liquidated Damages (LD):</b></p> <p>9.1 Time is the essence of the contract. If the bidder fails to complete the commissioning as per clause 8.3 of this RFP, the bank shall impose Liquidated Damages as mentioned below:</p> <p>a. For Branches or offices links (Including new wired or wireless as RF or 3G/4G link commissioning): a sum Rs. 150/- (Rupees one hundred and fifty) per day per site will be applicable for the delay. LD for delay in delivery of links in branches will be capped at <b>10%</b> of the contract value of ordered location/site. At the maximum cap bank may consider termination of contract.</p>	<p><b>Liquidated Damages (LD):</b></p> <p>9.1 Time is the essence of the contract. If the bidder fails to complete the commissioning as per clause 8.3 of this RFP, the bank shall impose Liquidated Damages as mentioned below:</p> <p>a. For Branches or offices links (Including new wired or wireless as RF or 3G/4G link commissioning): a sum Rs. 150/- (Rupees one hundred and fifty) per day per site will be applicable for the delay. LD for delay in delivery of links in branches will be capped at <b>5%</b> of the contract value of ordered location/site. At the maximum cap bank may consider termination of contract.</p>			

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	<p>b. For DC and DR Backhaul links: LD for delivery of backhaul link will be capped at Rs 500/- per day till the validity of 1st Purchase Order issued under this RFP process.</p> <p>9.2 Liquidated Damages on non-upgradation - If the bidder fails to upgrade the link as per timelines under this RFP, the bank shall impose Penalty of Rs.100/- (Rupees One Hundred only) per day per site. LD for delay in upgradation of links in branches will be capped at 5% of the contract value of ordered location/site.</p> <p>9.3 Liquidated Damages on non-shifting of link - If the bidder fails to shift the link as per timelines under this RFP, the bank shall impose Penalty of Rs.100/- (Rupees One Hundred only) per day per site. LD for delay in shifting of links in branches will be capped at 5% of the contract value of ordered location/site.</p> <p>9.4 The bidder has to depute onsite engineers/Team Lead (as per clause 5.32) within 5 weeks from the date of initial PO. If engineer/ Team Lead or backup engineer/ Team Lead is not available on any day during contract period (after 5 weeks from the date of initial PO) then penalty of Rs. 500/-(Rupees Five Hundred Only) per engineer per day will be levied.</p> <p>9.5 All the above LDs are independent of each other and are applicable separately and concurrently. However, the maximum cap on all the above LDs shall be <b>10%</b> of the total rental charges for the whole contractual period of 5 years of ordered sites.</p>	<p>b. For DC and DR Backhaul links: LD for delivery of backhaul link will be capped at Rs 500/- per day till the validity of 1st Purchase Order issued under this RFP process. <b><u>In case there is delay in commissioning of the Link on bidder provided router over and above the mentioned timelines in clause 8.3, LD amount at Rs 150/- per day per router shall be applied with capping at Rs. 12 Lakh.</u></b></p> <p>9.2 Liquidated Damages on non-upgradation - If the bidder fails to upgrade the link as per timelines under this RFP, the bank shall impose Penalty of Rs.100/- (Rupees One Hundred only) per day per site. LD for delay in upgradation of links in branches will be capped at 5% of the contract value of ordered location/site.</p> <p>9.3 Liquidated Damages on non-shifting of link - If the bidder fails to shift the link as per timelines under this RFP, the bank shall impose Penalty of Rs.100/- (Rupees One Hundred only) per day per site. LD for delay in shifting of links in branches will be capped at 5% of the contract value of ordered location/site.</p> <p>9.4 The bidder has to depute onsite engineers/Team Lead (as per clause 5.32) within 5 weeks from the date of initial PO. If engineer/ Team Lead or backup engineer/ Team Lead is not available on any day during contract period (after 5 weeks from the date of initial PO) then penalty of Rs. 500/-(Rupees Five Hundred Only) per engineer per day will be levied.</p> <p>9.5 All the above LDs are independent of each other and are applicable separately and concurrently. However, the maximum cap on all the above LDs shall be <b>5%</b> of the total rental charges for the whole</p>



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	<p>9.6 LD is not applicable for reasons attributable to the Bank and Force Majeure. However, it is the responsibility/onus of the bidder to prove that the delay is attributed to the Bank and Force Majeure. The bidder shall submit the proof authenticated by the bidder and bank's official (Conveying the delay is attributed to the Bank and Force Majeure), at the time of requesting rental payment. If the bidder fails to produce proof from Bank's officials for delay in installation and commissioning, if any, the date of installation shall be taken for calculating the delay for LD purpose. Any delay occurred in compliance to procedure or obtaining of necessary permits/license for importing of the equipment's /movement of the equipment's to the ordered sites will not be categorized under Force Majeure.</p>	<p>contractual period of 5 years of ordered sites.</p> <p>9.6 LD is not applicable for reasons attributable to the Bank and Force Majeure. However, it is the responsibility/onus of the bidder to prove that the delay is attributed to the Bank and Force Majeure. The bidder shall submit the proof authenticated by the bidder and bank's official (Conveying the delay is attributed to the Bank and Force Majeure), at the time of requesting rental payment. If the bidder fails to produce proof from Bank's officials for delay in installation and commissioning, if any, the date of installation shall be taken for calculating the delay for LD purpose. Any delay occurred in compliance to procedure or obtaining of necessary permits/license for importing of the equipment's /movement of the equipment's to the ordered sites will not be categorized under Force Majeure.</p>
<p>Clause 20 Cancellation of the Contract &amp; Compensation Page No 53</p>	<p><b>Cancellation of the Contract &amp; Compensation:</b></p> <p>The Bank reserves the right to cancel the contract placed on the selected bidder and recover expenditure incurred by the Bank by giving the 30 days' notice under any one of the following circumstances:</p> <p>20.1 The selected bidder commits a breach of any of the terms and conditions of the bid.</p> <p>20.2 The bidder goes into liquidation voluntarily or otherwise.</p> <p>20.3 An attachment is levied or continues to be levied for a period of 7 days upon the effects of the bid.</p> <p>20.4 The progress made by the selected bidder is found to be unsatisfactory.</p>	<p><b>Cancellation of the Contract &amp; Compensation:</b></p> <p>The Bank reserves the right to cancel the contract placed on the selected bidder and recover expenditure incurred by the Bank by giving the 30 days' notice under any one of the following circumstances:</p> <p>20.1 The selected bidder commits a breach of any of the terms and conditions of the bid.</p> <p>20.2 The bidder goes into liquidation voluntarily or otherwise.</p> <p>20.3 An attachment is levied or continues to be levied for a period of 7 days upon the effects of the bid.</p> <p>20.4 The progress made by the selected bidder is found to be unsatisfactory.</p>

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	<p>20.5 If deductions on account of liquidated Damages exceeds more than <u>10%</u> of the total contract price.</p> <p>20.6 If uptime is less than 98% for more than 1% of total sites during one month, during the contract period for links other than 3G/4G/5G.</p> <p>20.7 In case the selected bidder fails to deliver the quantity as stipulated in the delivery schedule, the Bank reserves the right to procure the same or similar materials from alternate sources at the risk, cost and responsibility of the selected bidder. After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get the balance contract executed by another party of its choice by giving three months' notice for the same. In this event, the selected bidder is bound to make good the additional expenditure, which the Bank may have to incur in executing the balance of the contract. This clause is applicable, if for any reason, when the contract is cancelled.</p> <p>20.8 Alternatively at the discretion of the bank, if the Contract is cancelled during the contract period, the bidder shall remove all equipment supplied and installed by them without any extra cost to the Bank. The Bank shall not be liable for anything, whatsoever, in this regard. If the Contract is cancelled at any time during the contract period due to unsatisfactory performance, the Bank shall invoke the performance guarantee provided by the bidder at the time of entering into the contract to the extent of pro-rata basis for the unexpired period of the contract, subject to a maximum of 10% of the</p>	<p>20.5 If deductions on account of liquidated Damages exceeds more than <u>5%</u> of the total contract price.</p> <p>20.6 If uptime is less than 98% for more than 1% of total sites during one month, during the contract period for links other than 3G/4G/5G.</p> <p>20.7 In case the selected bidder fails to deliver the quantity as stipulated in the delivery schedule, the Bank reserves the right to procure the same or similar materials from alternate sources at the risk, cost and responsibility of the selected bidder. After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get the balance contract executed by another party of its choice by giving three months' notice for the same. In this event, the selected bidder is bound to make good the additional expenditure, which the Bank may have to incur in executing the balance of the contract. This clause is applicable, if for any reason, when the contract is cancelled.</p> <p>20.8 Alternatively at the discretion of the bank, if the Contract is cancelled during the contract period, the bidder shall remove all equipment supplied and installed by them without any extra cost to the Bank. The Bank shall not be liable for anything, whatsoever, in this regard. If the Contract is cancelled at any time during the contract period due to unsatisfactory performance, the Bank shall invoke the performance guarantee provided by the bidder at the time of entering into the contract to the extent of pro-rata basis for the unexpired period of the contract, subject to a maximum of 10% of the total contracted value for all sites for the contracted period.</p>

Clause No. and Page No.	RFP Clause	Modified clause
	<p>total contracted value for all sites for the contracted period.</p> <p>20.9 The Bank reserves the right to recover any dues payable by the selected bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and security deposit, if any, under this contract or any other contract/order.</p>	<p>20.9 The Bank reserves the right to recover any dues payable by the selected bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and security deposit, if any, under this contract or any other contract/order.</p>
<p>Clause 5.45 Broad scope of work Page No 29</p>	<p>Bidder should ensure the round trip delay should not be more than 70 milli seconds (ms) on wired link and 120 milli seconds (ms) during on wireless link.</p>	<p>Bidder should ensure the round trip delay should not be more than 70 milli seconds (ms) on wired link and 120 milli seconds (ms) during on wireless link.</p> <p><b><u>For A&amp;N, J&amp;K, North Eastern States (Sikkim, Assam, Tripura, Meghalaya, Mizoram, Manipur, Arunachal Pradesh and Nagaland), round trip delay should not be more than 120 milli seconds (ms) on wired link and 150 milli seconds (ms) on wireless link.</u></b></p>
<p>Point 01 Format – B: Technical Specifications Page No 70</p>	<p>Bidder should ensure the round trip delay should not be more than 70 milli seconds (ms) on wired link and 120 milli seconds (ms) during on wireless link.</p>	<p>Bidder should ensure the round trip delay should not be more than 70 milli seconds (ms) on wired link and 120 milli seconds (ms) during on wireless link.</p> <p><b><u>For A&amp;N, J&amp;K, North Eastern States (Sikkim, Assam, Tripura, Meghalaya, Mizoram, Manipur, Arunachal Pradesh and Nagaland), round trip delay should not be more than 120 milli seconds (ms) on wired link and 150 milli seconds (ms) on wireless link.</u></b></p>
<p>Point 58 Format – B: Technical Specifications Page No 74</p>	<p>For 3G/4G connectivity, Latency should not be more than <b>200</b> ms (End to End i.e. Branch router to DC &amp; DR router) for a 1500 byte packet size measured for a minimum of 1000 packets.</p> <p>Link Delivery using external antenna shall be preferred</p>	<p>For 3G/4G connectivity, Latency should not be more than <b>300</b> ms (End to End i.e. Branch router to DC &amp; DR router) for a 1500 byte packet size measured for a minimum of 1000 packets.</p> <p>Link Delivery using external antenna shall be preferred</p>
<p>Point 21 Format – B:</p>	<p>In case of radio frequency (RF) connectivity, bidder may provide point to point or point to multi point connectivity on <b>WiMax</b>, provided it adheres to the terms and conditions</p>	<p>In case of radio frequency (RF) connectivity, bidder may provide point to point or point to multi point connectivity on <b>WiMax/UBR</b>, provided it adheres to the terms and conditions</p>

Clause No. and Page No.	RFP Clause	Modified clause
Technical Specifications Page No 71	mentioned in the RFP, like committed bandwidth, security parameters etc.	mentioned in the RFP, like committed bandwidth, security parameters etc.
Clause 23 Right to Audit Page No 54	<p><b>23. Right to Audit</b></p> <p>Bank has full right to review and audit bidder's network and whole setup by bank officials or engaging third party consultant for auditing the bank requirement under the scope of this RFP. Bidder has to submit a certificate issued from the government authorized or any government regulatory body for the allotted bandwidth in the bidder network for every quarter. This will enable us to get the transparency for ordered bandwidth. Non-compliance of same will results in invoking the bank guarantee and further action as per the contract breach. However it is at the bank discretion for relaxing the requirement during the validity of the project.</p>	<p><b>23. Right to Audit</b></p> <p><b>1. Under the scope of this RFP, Bank has full right to review and audit bidder's setup by bank officials, RBI/Regulator or engaging third party consultant for auditing the bank requirement.</b></p> <p><b>2. Service Provider shall, whenever required by the Bank, furnish all relevant information, records/data to such auditors and/or inspecting officials of the Bank/Reserve Bank of India and or any regulatory authority. The Bank reserves the right to call and/or retain for any relevant material information /reports including audit or review reports undertaken by the service provider (e.g., financial, internal control and security reviews) and findings made on Selected Bidder in conjunction with the services provided to the Bank.</b></p>
Point 10 Format – A: Eligibility Criteria Page No 67	The Bidder must have minimum annual turnover of Rs. 100 Crores (50 crore in case of MSME) (from Indian operations only) <b><u>for each of the last three (3) financial years 2016-17, 2017-18 and 2018-19.</u></b>	The Bidder must have minimum annual turnover of Rs. 100 Crores (50 crore in case of MSME) (from Indian operations only) <b><u>for each of the three (3) financial years 2017-18, 2018-19 and 2019-20.</u></b>
Point 11 Format – A: Eligibility Criteria Page No 67	The Bidder (including MSME) should report positive Operating Profit and positive net worth during these <b><u>three financial years as mentioned above.</u></b> (Certified / Audited Balance Sheets and P&L statements for <b><u>last 3 years 2016-17, 2017-18 and 2018-19</u></b> should be submitted in support of the profitability.)	The Bidder (including MSME) should report positive Operating Profit and positive net worth during <b><u>for each of the three (3) financial years 2017-18, 2018-19 and 2019-20 as</u></b> mentioned above. (Certified / Audited Balance Sheets and P&L statements for <b><u>each of the three (3) financial years 2017-18, 2018-19 and 2019-20</u></b> should be submitted in support of the profitability.)

Clause No. and Page No.	RFP Clause	Modified clause
Additional Point NO 09 added  Format – G (a) Performa for Total link Summary (Part of Price Bid)  Page No 92	New Clause	9. In case Bank want to procure <b>4G/5G solution with dedicated bandwidth of 2 Mbps and committed SLA</b> (99.5%, similar to Wireless-RF/Wired Media) then Bank may ask the L1 bidder under the 3G/4G/5G Media to provide the same. In case, L1 bidder is unable to deliver the same then requirement shall be shared with L2 bidder subject to matching L1 Cost and so on. <b>Such procured connectivity shall be priced at 2.5 times the discovered L1 cost for 3G/4G/5G Media for that location.</b> In case Bank want to upgrade such a link to 4 Mbps, then same can be <b>upgraded to 4 Mbps bandwidth at 3.5 times the discovered L1 cost for 3G/4G/5G Media for that location (apart from this dedicated 2/4 Mbps bandwidth 3G/4G/5G links, multiplication factor for bandwidth upgradation shall be as per Table-B of RFP ).</b>

- Branches with S.N. 1175, 1581, 2416, 2555, 2654 and 2748 of **Annexure 01: Domestic locations** to RFP Ref: BOI/HO/IT/MPLS/RFP- 01/2020 dated: 13.10.2020 are substituted with new branches as attached with this corrigendum. All other branches/offices (along with mentioned bandwidth) in Annexure 01: Domestic locations remain unchanged. Bidders are advised to submit the revised Annexure 01: Domestic locations along with Price Bid.
- All other terms and conditions of RFP Ref No. BOI/HO/IT/MPLS/RFP- 01/2020 Dated: 13.10.2020 remain unchanged.

**For Bank of India**

Please refer below table for details of current included branches and substitute branches in **Annexure 01 Domestic Branches**

S.N.	Current included Zone	Current included Branch/ Office	Current included Sol ID	Substituted by new Zone	Substituted by new Branch/ Office	Substituted by new Sol ID	Type Of Location	Substituted by new Bandwidth Of link	Substituted by new Branch/Office Address	Substituted by new Zonal Contact Details	Existing Service Provider
1175	Jaipur	Kukas	66570	Agra	Etawah	72800	Branch	2 Mbps	Bank Of India Etawah Branch, Vinodnagar, Kachhari Road, , Etawa, Etawah , Uttar Pradesh , 205 265	Shri Saurabh Shrivastava LL: 0562-2523830	
1581	Kolhapur	Kharsundi	16020	Coimbatore	Kodaikanal	82690	Branch	2 Mbps	Bank Of India Kodaikanal Branch, S.G.J Thangadurai Bldg. 210 Abc - 16 Anna Salai , Kodaikanal, Dindigul , Tamil Nadu , 624 101	Shri VIJAY G - LL:0422 4357074	
2416	Ratnagiri	Kudal	14710	Gandhinagar	Unjha	22120	Branch	2 Mbps	Bank Of India Unjha Branch, House No. 9/9/104 & 105, Zaveri Pura, Neat Lic Of India, Station Road, Unjha, , Unjha, Mehesana , Gujarat , 384 170	Shri Tarun Parmar - LL- 079-23240761	
2555	Solapur	Mangalwe dha	07120	Keonjhar	Main Road	52010	Branch	2 Mbps	Bank Of India Main Road Branch, Main Road, Main Road , Raurkela, Sundergarh , Odisha , 769 001	Shri Kusum - LL:06766- 255298	
2654	Ujjain	Kheda Khajuria	91040	Mumbai North	Andheri Service	02000	Branch	10 Mbps	Bank Of India Andheri Service Branch, Bank Of India Bldg., 2nd Floor 28, S.V. Road, Andheri (West), , Mumbai , Mumbai , Mumbai , Mumbai , Maharashtra , 400 058	Ms. Sachi Snemayee - LL:022 28827771/ 28825591	
2748	Varanasi	Kotwa-Rani Ki Sarai	70360	Vadodara	Anand Mahal Road	27060	Branch	2 Mbps	Bank Of India Anand Mahal Road Branch,50-52, Ganesh Krupa Society, Opp. Gail Towers, 17-B, Anand Mahal Road, Surat, Gujarat , 395 009	Ms Manisha Parmar LL:0265- 2389561	