

<u>Sr. No</u>	Eligibility Criteria	Documents to be submitted	Compliance (Y/N)
a	The bidder must be a registered Company (Public / Private) / PSU / PSE / Partnership Firm / LLP / MSME in India and existence in business in India at least for the last 3 years from RFP date.	Relevant documents of registration to be submitted The Certificate of Incorporation issued by Registrar of Companies along with the copies of Memorandum and Articles of Association are required to be submitted along with the technical bid.	
b	<p>The Bidder must have minimum annual turnover of Rs.50 Crores from Indian Operations (not inclusive of turnover of associate companies) for each of the last consecutive three (3) financial years (FY 2017-18, 2018-19, 2019-20). (ii)The annual turnover criteria is not applicable to registered MSME Companies.</p> <p>Turnover (in Crore) 2017-18: _____ 2018-19: _____ 2019-20: _____</p>	Certified / Audited Balance Sheets and P&L statements for last 3 years should be submitted in support of the turnover and profitability. MSME companies are required to submit valid certificate for exemption.	
c	<p>The Bidder should have either Positive Net Profits (after tax) or Positive Net Worth from Indian Operations during each of the last consecutive three (3) financial years (FY 2017-18, 2018-19, 2019-20)</p> <p>Either Positive Net-Profit (After Tax) or Positive Net worth : _____ 2017-18: _____ 2018-19: _____ 2019-20: _____</p>		

d	The Bidder and his consortium partners should not have blacklisted and / or banned and / or barred and / or disqualified and / or prohibited by any entity including Govt / RBI / IBA / NCLT / NCLAT / SEBI / any court of law / quasi-judicial authority / any other statutory and / or regulatory authority.	Self-declaration letter by the Bidder & consortium partner , on the Company's letterhead should be submitted along with technical bid.	
e	Since deleted	xxxxxxxxxxxx	xxxxxxxxxxxx
f	Bidder to provide ensure that any of its consortium partner or associates or holding companies having common director/s or companies in the same group of promoter/s / management or partnership firm / LLP having common partners have not participated in the Bid process	Self-undertaking on company's letter head to be provided	
g	Bidder should be in the business of development of software / system and / or implementation of (1) Customer Relationship Management with Lead Life Cycle Management System and / or (2) Loan Originating & Loan Life Cycle Processing System (STP & Non-STP processing till a/c opening , sanction & disbursement) with Business Rule Engine.	Self-undertaking on company's letter head to be provided	
h	Bidder and / or Consortium Partner should have implemented similar e-PLATFORM products with Customer Relationship Management with Lead Life Cycle Management System and / or (2) Loan Originating & Loan Life Cycle Processing System (STP & Non-STP processing till a/c opening , sanction & disbursement) with Business Rule Engine successfully in at least two Bank / BFSI / NBFC. (NBFC with minimum Rs. 500 Crore Business Mix) in India.	Bidder should submit documentary proof of implementation, maintenance & support services by providing masked copy of Purchase order, Performance certificate, Go-live certificate issued by the client. POCs done will not be treated as implementation, experience of the Bidder.	

i	Bidder must have Back-to-back support agreement with OEM of proposed e-PLATFORM solutions for expected level of support mentioned in this RFP for the contract period.	Letter of authorization from OEM with details of support available, to submit	
j	Bidder to confirm that all the technical / functional requirements mentioned in this RFP are covered in totality in the proposal submitted by him.	Self-undertaking on company letter head to be provided	
k	Bidder to confirm the Technical Functionality mentioned in Revised Format 6.18 should be Available with the bidder and / or consortium partner.	Self-undertaking on company letter head to be provided – Revised Format 6.18	
l	The bidder and / or his Consortium Partner should have direct support branches in Mumbai with adequate number of engineers having expertise & experience in understanding & implementing the technical, operational banking, business, functional, report level requirements of the Bank and Regulator for each module of proposed e-PLATFORM solutions.	List of branch / service centre with full details of Name, Address / Telephone Numbers with escalation matrix should be attached. The list of engineers with qualification, work experience, etc identified for the Bank to be provided	

Note: Bidder should not make any changes / additions / deletion to any of the above clauses of this RFP

Documentary evidence, Forms requested in this RFP must be provided and signed by the authorized signatory of the Bidder.