

Expression of Interest for Vulnerability Management Solution

EXPRESSION OF INTEREST

Bank of India invites **Expression of Interest (EOI)** from reputed vendors/companies to provide **Vulnerability Management Solution**

Eligibility Criteria :-

We are looking for Vendors who are having requisite know how and experience in providing such service/ solution .

- The vendors should have implemented / in the process of implementing Vulnerability Management / assessment solution for an institution .
- The vendor should have personnel on its permanent employment having certifications like CEH (Ethical Hacking) etc .
- The vendor must be profit making firm for the last three years.
- The vendor should have it's office in India

2. Scope of Work

Bank of India, a leading Public Sector Bank has hosted it's Data Centre in Navi Mumbai . The Data Centre contains various IT servers/ applications accessed by Internal and external/ trusted parties . It also contains web & database servers , network devices like routers/ switches, security devices like Firewalls, IDS etc .

The DR setup is hosted in Bangalore . In addition to these applications , the bank has also setup foreign branches and they have their websites hosted in the foreign countries .

Bank desires that all these applications/ servers / IT & network infrastructure is required to undergo periodical "Vulnerability Assessment tests" . There are more than 600 IP addresses to be used in the vulnerability assessment process .

The vendor will have to supply and implement Software/Hardware based Vulnerability Management Solution in the Bank, train the bank's team and provide remote/ offsite support for vulnerability mitigation if required. This solution will be owned by the Bank . (SaaS based model shouldn't be referred here)

3. Broad Requirements:

- The solution should have the capability to find the live machines on the network, open ports/ services , vulnerabilities on those ports & services which hackers may target and suggests remedial measures.
- The solution should also have the capability to find Wireless access points live on the network and scans them for vulnerabilities and suggest remedial measures
- The solution should be capable of scanning desktops, web/ database servers, network and security devices and suggest remedial measures

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- The solution should support both Internal and external scanning (Private IP & Public IP) of devices
- Preferably one solution should address all these requirement .
- Solution covering layer3 to layer 7 vulnerability Management is preferred

4. The expression of interest should contain the information about the company as per the format given in Annexure A, with supporting documents wherever needed.

5. The Bank reserves the right to accept/reject any or all offers submitted in response to this advertisement without assigning any reason whatsoever.

- a) The Bank reserves the right to short-list the vendors based on the requirement of the Bank and may call bidders for a presentation before an evaluation committee, at bidders cost.
- b) The Bank reserves the right to proceed for issuance of Request for Proposal (RFP) to the short listed vendors who are found technically eligible and qualified on the basis of the responses received and the presentation, as per the requirement of the Bank.
- c) Bank reserves the right to go for an open tender or a limited tender as it deems fit.

6. Interested parties may submit sealed “Expression of Interest” (EOI) to:

The General Manager,
Risk Management Dept,
Bank of India, 4th floor,
C-5, ‘G’ Block,
Bandra Kurla Complex, Bandra East.
Mumbai 400051

Contact person: Shri Sameer Ratolikar, CISO
Tele no: 022 6668 4763
Email :- sameer.ratolikar (at) bankofindia.co.in

The last date for submission is 17.09.2010 before 2:00 p.m. No EOI will be accepted after this date and time. In case the designated day being declared to be a public holiday, the period for submission of EOI may be extended to next working day.

The sealed cover should be superscripted “**Expression of Interest – Vulnerability Management solution** ”

Note: This is not a Request for Proposal (RFP) and commercials are not required to be submitted with this “Expression of Interest”.

Date :02.09.10 , MUMBAI

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Annexure A

S.No.	Particulars	Details
1.	Basic Information	
	a) Company's Name	
	b) Date of Incorporation	
	c) Corporate Office Address	
	<ul style="list-style-type: none"> • Contact Person • Phone No. (Landline/Mobile) • Fax No. • Email address 	
2.	Financial Information	
	<ul style="list-style-type: none"> • Turnover for last 3 years • Balance Sheet & Profit / Loss statement 	Attach Audited Balance Sheet for last 3 years and P&L statement
3.	Technical Information	
	a) No of Technical Staff (In India) with qualifications (CEH, CISSP, CISM) for	
	<ul style="list-style-type: none"> • Solution asked 	Write name of the employee with certification details
	b) Service/Support facilities (in India)	
	<ul style="list-style-type: none"> • Support facility locations • No of personnel per location for the mentioned solution support 	Attach a list of locations -do-
	c) Project Implementation Experience	
	<ul style="list-style-type: none"> • Number of years of experience in providing the Solution. • Name, Address, Telephone Nos and email of contact persons of the clients where the total solution is currently operational with details of installation and years of live operation of the projects completed. 	Please attach separate sheet giving details
4.	Product Information	
	a) Whether the Company holds intellectual property rights over the solution components and process	Please attach relevant documents
	b) Detailed solution information including process flow / architecture of the entire solution offered on end-to-end basis	Please attach separate sheet giving details
5.	Other Information – Details of	

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	a) Hardware –who will provide	
	b) Infrastructure to be arranged by the Bank (Y/N). If Yes then details	
	c) Any other relevant information	
