

EXPRESSION OF INTEREST

Bank of India invites **Expression of Interest (EOI)** from reputed vendors/companies to implement and certify its Data centre **for Business Continuity Management Standard - BS25999**

Eligibility Criteria :-

We are looking for Vendors who are having requisite know how and experience in providing such service/ solution .

- The vendors should have implemented / in the process of implementing BS25999 for an institution .
- The vendor should have personnel on its permanent employment having certifications like Certified Business Continuity Professional (CBCP) / BCCS(Business Continuity Certified Specialist)/ BCCP/ BCCLA etc .
- The vendor must be profit making firm for the last three years.
- The vendor should have its office in India

2. Scope of Work

Bank of India, a leading Public Sector Bank has hosted its Data Centre in Mumbai . The Data Centre hosts Core Banking application and other critical IT applications like ATM switch, Internet Banking, Mobile Banking, Payment systems like RTGS/ SWIFT etc . These applications are accessed by Internal and external/ trusted parties & customers . It also contains network devices like routers/ switches and security devices like Firewalls, IDS etc .

Bank desires to certify its **Data Centre for BS 25999 Standard** so as to setup effective business continuity & resiliency framework .

The vendor will have to perform initial Gap assessment , help bank's team in mitigating the gaps and certify for BS 25999 .

4. The expression of interest should contain the information about the company as per the format given in Annexure A, with supporting documents wherever needed.

5. The Bank reserves the right to accept/reject any or all offers submitted in response to this advertisement without assigning any reason whatsoever.

- a) The Bank reserves the right to short-list the vendors based on the requirement of the Bank and may call bidders for a presentation before an evaluation committee, at bidders cost.
- b) The Bank reserves the right to proceed for issuance of Request for Proposal (RFP) to the short listed vendors who are found technically eligible and

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qualified on the basis of the responses received and the presentation, as per the requirement of the Bank.

- c) Bank reserves the right to go for an open tender or a limited tender as it deems fit.

6. Interested parties may submit sealed “Expression of Interest” (EOI) to:

The General Manager,
Risk Management Dept,
Bank of India, 4th floor,
C-5, ‘G’ Block,
Bandra Kurla Complex, Bandra East.
Mumbai 400051

Contact person: Shri Sameer Ratolikar, CISO
Tele no: 022 6668 4763
Email :- sameer.ratolikar (at) bankofindia.co.in

The last date for submission is 17.09.2010 before 2:00 p.m. No EOI will be accepted after this date and time. In case the designated day being declared to be a public holiday, the period for submission of EOI may be extended to next working day.

The sealed cover should be superscripted “**Expression of Interest – BS 25999 implementation for Data Centre**”

Note: This is not a Request for Proposal (RFP) and commercials are not required to be submitted with this “Expression of Interest”.

Date :02.09.10 , MUMBAI

Annexure A

S.No.	Particulars	Details
1.	Basic Information	
	a) Company's Name	
	b) Date of Incorporation	
	c) Corporate Office Address	
	<ul style="list-style-type: none"> • Contact Person • Phone No. (Landline/Mobile) • Fax No. • Email address 	
2.	Financial Information	
	<ul style="list-style-type: none"> • Turnover for last 3 years • Balance Sheet & Profit / Loss statement 	Attach Audited Balance Sheet for last 3 years and P&L statement
3.	Technical Information	
	a) No of BCM certified Staff (In India) with certifications like (CBCP, BCCS, BCCP, BCCLA)	Write name of the employee with certification details
	b) Service/Support facilities (in India)	
	<ul style="list-style-type: none"> • Support facility locations 	Attach a list of locations
	<ul style="list-style-type: none"> • No of personnel per location for the mentioned solution support 	-do-
	c) Project Implementation Experience	
	<ul style="list-style-type: none"> • Number of years of experience in providing the Solution. • Name, Address, Telephone Nos and email of contact persons of the clients where the standard is implemented . 	Please attach separate sheet giving details
4.	Product / service Information (Write NIL if not relevant)	
	a) Whether the Company holds intellectual property rights over the solution components and process	Please attach relevant documents
	b) Detailed BS 25999 Standard or BCP implementation information including it's requirements and elaborations . A case study document can be mentioned or complete standard requirements in simple language be elaborated	Please attach separate sheet giving details.
5.	Other Information – Details of	

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	a) Software/ Hardware –who will provide	
	b) Infrastructure to be arranged by the Bank (Y/N). If Yes then details	
	c) Any other relevant information .	
